

# AVOID NIGO!



## Avoid NIGO (Not in Good Order)

These are the most common reasons your application might be delayed:

### Paper Applications

- Application is post-dated
- Eligibility questions not answered
- Section E/F not completed when applying for Preferred/Preferred Elite
- Banking information is missing
- PAD authorization form or signature page not signed
- Advisor not contracted with Canada Protection Plan
- Broker licence/E&O expired
- Product has not been confirmed

### E-Applications

- Broker license/E&O expired
- Banking (payor) info missing
- Replacement Disclosure Forms missing
- No valid Govt. ID
- Confirmation required of Insured's Name (nickname vs. legal name)
- Date of Birth doesn't match ID
- Retention
- Conservation
- Three company questions (owner/payor is a company)

### WE'RE HERE TO HELP

If you have any questions about conducting business with Canada Protection Plan, email one of our friendly and knowledgeable teams from the list below or call **1-877-796-9090**.

**[newbusiness@cpp.ca](mailto:newbusiness@cpp.ca)**

**[sales@cpp.ca](mailto:sales@cpp.ca)**

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